







## **UNIONCAMERE**

## **EXCELSIOR INFORMA**

# COMPANY EMPLOYMENT SCHEMES OBTAINED FROM THE CHAMBER OF COMMERCE SYSTEM



Abruzzo Year 2021

## Introduction

In line with the climate of economic recovery characterising the current year, an increase in employment needs by the Italian business system is expected. In fact, 61% of the total number of companies with employees in industry and services plan to hire workers in 2021, a percentage that is returning to the pre-pandemic level, after a significant decline in 2020. The inflow expected in 2021 - with any contractual form - is approximately 4.6 million units, thereby fully returning to the 2019 levels. This rapid recovery is also accompanied by an increase in the difficulty companies experience in recruiting the professional profiles they are seeking, which involves almost a third of the expected inflow and which can also be attributed to a growing level of experience requested from candidates. The major problems in recruitment will mainly concern specialised profiles: managers and specialists with in-depth knowledge, also of a scientific nature (about 40% will be difficult to recruit) and above all skilled labourers (46%).

This publication focuses on the main characteristics of the inflow planned in the region for the year 2021.









EXPECTED INFLOW	COMPANIES HIRING

YOUNG PEOPLE

DIFFICULT TO RECRUIT

<b>ZUZI</b>	102,140

**63% 27%** 

**32**%

2020 68,400

47% 28%

30%

2019 95,130

61% 27%

28%

SUMMARY		Work opportunities in 2021 in the region			
			Expected inflow (a.v.)	% diffic	
Company areas of inclusion and the main professions	page 2	Technical professions	9,400		44.4
Main characteristics of workers requested by the companies	page 3	Specialised labourers	19,270		41.8
Characteristics of inflow by age group	page 4	Managers and Intellectual, scientific and highly-spec. prof.	3,710		41.3
Skills requested	page 5	Plant operators and stationary and mobile machinery operators	16,350		37.5
Quifications that offer the greatest job opportunities	page 6	Skilled professions in commercial activities and services		33,390	28.4
Several characteristics of the companies	page 7	Office workers	6,780		19.7
Note on methodology	page 8	Unskilled professions	13,250		14.5

N.B. Due to the rounding off, the sum of the single percentage values may differ by 100. This note is valid for all the graphs in this bulletin that show percentage compositions.

## **COMPANY AREAS OF INCLUSION AND MAIN PROFESSIONS**

This page shows the main company areas of inclusion, with several characteristics regarding inflow, and the professions most requested by companies for 2021 in the region. It should be noted that, unless otherwise specified, the professions indicated in the bulletin refer to the classification of professions of ISTAT CP2011 (3 digit).

Characteristics of expected inflow by business area in the region in 2021								
COMPANY AREA	INFLOW (a.v.)	% of total	% up to 29 years	% difficult to recruit				
Total	102,140	100.0	27.1	31.9				
Direction and General services areas	2,970	2.9	27.1	31.1				
Administrative areas	3,310	3.2	23.8	23.4				
Technical and planning areas	13,870	13.6	20.4	40.2				
Area of production of goods and provision of the service	52,270	51.2	26.6	32.0				
Commercial and sales areas	18,290	17.9	38.1	25.3				
Logistics areas	11,430	11.2	20.7	34.8				





## MAIN CHARACTERISTICS OF WORKERS REQUESTED BY COMPANIES

The main characteristics of the incoming figures are summarised below, organised by sector. The data concerns the difficulties in recruiting, experience required, gender and type of contract requested; the figure for the region is compared with that of the geographical distribution and the national figure.

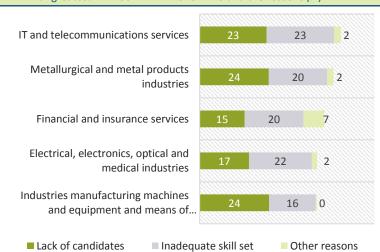
Difficulty in recruiting (%)	Reg.	South and islands	Italy
Total, of which:	31.9	26.6	32.2
for lack of candidates	14.6	12.0	16.2
due to inadequate skill set	14.1	12.1	12.8
for other reasons	3.2	2.5	3.2

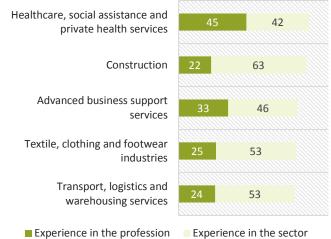
Experience requested (%)	Reg.	and	Italy
Total, of which:	68.6	71.3	68.7
in the profession	19.7	21.5	21.9
in the sector	48.8	49.8	46.8
non requested	31.4	28.7	31.3

## The regional sectors...

...with greatest DIFFICULTY IN RECRUITING and the reasons (%)

...that request specific work **EXPERIENCE** the most (%)





Gender requested (%)	Reg.	South and islands	Italy
Female	19.9	18.0	18.6
Male	38.5	36.1	34.0
equally suitable	41.6	45.9	47.3

Contracts proposed (% values)	Reg.	and	Italy
Workers employed by the company	79.8	islands 86.2	81.4
with a permanent contract	11.7	15.3	17.0
with a fixed-term contract	60.0	64.8	55.9
with other contracts	8.1	6.1	8.6
Company non-salaried workers	20.2	13.8	18.6
agency workers	12.9	4.2	9.8
coll. and other non-salaried empl.	7.3	9.6	8.8

The main sectors that expect in	flow of fer	nale perso	nnel (%)
Textile, clothing and footwear industries	35	40	25
Healthcare, social assistance and private health services	35	3 6	2
Retail trade, wholesale trade and repair of motor vehicles and motorcycles	32	27	41
Financial and insurance services	29 5	67	7
Food, beverage and tobacco industries	28	32	40
■ Female ■ N	⁄lale	equally s	uitable

Other characteristics of	the inflow in the region (%)
As a replacement for outgoing personnel	28
Regarding new figures not already present in the company	40
Immigrant personnel	13
The figure will have to coordinate other people	13
Will have to apply innovative/creative solutions	20

## **CHARACTERISTICS OF INFLOW BY AGE GROUP**

# expected inflow by age group in the region (%) up to 29 years 27% 28% over 44 years 8% 30-44 years 37%

# % of young people up to 29 years against the total inflow:

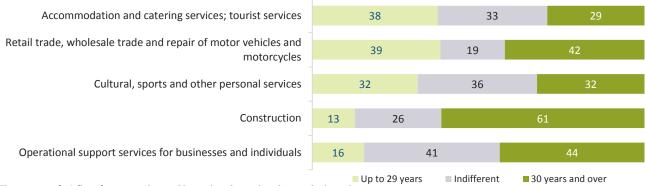
27.1%

A specific detailed study concerns the age groups of the professional figures requested by companies in the region in 2021, with a detailed breakdown of the professions most requested and of the main business sectors that plan inflow from the younger segment, i.e. the figures with an age explicitly indicated by companies as "up to 29 years". The report that includes "difficulties in recruiting" offers key ideas for analysis with regard to the relationship between training and companies.

## The professions with the greatest difficulty in recruiting young people (expected inflow of young people - % share and a.v.)

		Average difficulty in recruiting young people Abruzzo region 32%			Inflow of young people
Pharmacists, biologists and other I	fe sciences specialists	59%		250	430
Warehouse management, logistic	s and purchasing staff	55%		700	1,280
Administrative, financial and pro	duction management experts	53%		420	800
Economic and business manageme	nt sciences specialists	49%		180	370
Education	experts and teachers	47%		50	110
Cooks, waiters and other touris	et services professions	46%		1,450	3,160
Doctors and o	ther health specialists	45%		210	460
Beauty tro	eatment professionals	41%		560	1,360
Designers, engineers a	nd similar professions	35%		130	380
Specialists in computer, physical	and chemical sciences	35%		160	450

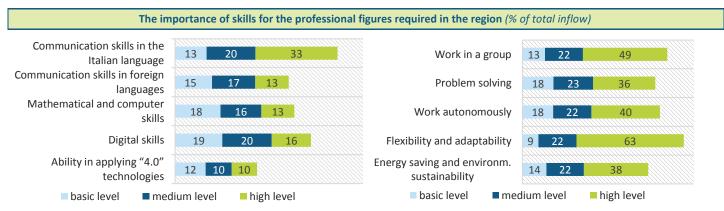
## The main business sectors seeking young people in the region (%)



The top sectors for inflow of young people up to 29 years have been selected, as an absolute value

## **SKILLS REQUESTED**

A skill is the "proven ability to use, in work situations or in professional and personal development, a structured set of knowledge and skills acquired in formal, non-formal or informal learning contexts". This section analyses some of the main skills required by companies for incoming profiles, as well as an in-depth analysis of the main fields of study in the territory and the skills required for each of them.



The companies assign each skill a score from 0 (non-requested skill) to 4: the basic level corresponds to the percentage of companies that assign a score of 1 to that skill, the medium level a score of 2 and the high level a score of 3 or 4.

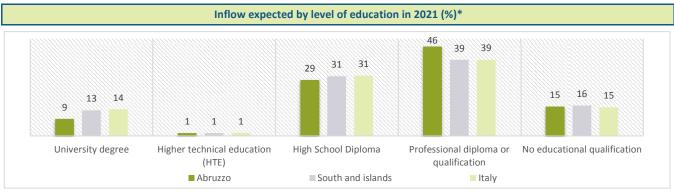
Skills considered of "high" importance according to the main fields of study in the region*									
	Sc	oft		Green	Technological			Comm	unicative
			ability		nd and		jies to	any n	any gn
group	olving	homously	and adapt	ving and ental Ility	matical a nethods	skills	echnolog	ate comp n in Italia	ate comp n in forei
Work in a g	Problem sc	Work auto	Flexibility a	Energy sar environm sustainabi	Use mathe computer r languages	Use digital	Use "4.0" t innovate p	Communic information	Communicate company information in foreign languages
77%	77%	67%	81%	45%	49%	68%	33%	60%	41%
73%	81%	70%	79%	43%	58%	73%	31%	58%	45%
85%	89%	78%	88%	56%	49%	79%	34%	60%	36%
67%	52%	38%	62%	26%	17%	36%	20%	44%	16%
48%	55%	49%	59%	50%	33%	54%	31%	44%	22%
56%	47%	42%	67%	38%	15%	24%	11%	41%	17%
57%	50%	47%	71%	40%	20%	43%	10%	53%	21%
70%	59%	45%	73%	38%	12%	10%	9%	63%	42%
46%	45%	38%	64%	33%	11%	17%	18%	19%	5%
46%	26%	37%	60%	36%	8%	4%	7%	27%	10%
56%	28%	46%	64%	39%	9%	3%	5%	34%	22%
35%	26%	25%	55%	26%	5%	6%	5%	11%	1%
42%	22%	35%	57%	36%	7%	0%	5%	19%	0%
	77% 73% 85% 67% 48% 56% 46% 56% 35%	77% 77% 73% 81% 85% 89% 67% 52% 48% 55% 56% 47% 57% 50% 70% 59% 46% 45% 46% 26% 56% 28% 35% 26%	Soft  dno wiylos way yo	Soft  dnough e u.i. Yow 77% 67% 81%  77% 77% 67% 81%  73% 81% 70% 79%  85% 89% 78% 88%  67% 52% 38% 62%  48% 55% 49% 59%  56% 47% 42% 67%  57% 50% 47% 71%  70% 59% 45% 73%  46% 45% 38% 64%  46% 26% 37% 60%  56% 28% 46% 64%  35% 26% 25% 55%	Soft Green    All   Green   All   Green	Soft Green Technology	Soft Green Technologi  A	Soft   Green   Technological   A	Soft Green Technological Comm    Ail

<sup>\*</sup> The skills with "high" importance are those to which the companies assign a score of 3 or 4.

<sup>\*\*</sup> The data refers to the potential inflow with a professional diploma or qualification. Please refer to the introductory text on page 6 "The fields of study that offer greatest job opportunities" for the definition of potential inflow.

## FIELDS OF STUDY THAT OFFER THE GREATEST JOB OPPORTUNITIES

Below, there is some data related to the levels of education and qualifications most requested of the inflow of professional figures in 2021. Data on the demand for workers with professional diplomas or qualifications is presented based on two different approaches. In fact, in addition to workers with professional diplomas and qualifications expressly indicated ("explicit inflow"), companies are looking for workers who generically went through "compulsory education". With a specific in-depth study, there have been cases in which the request for workers who have generically gone through "compulsory education" was associated with professions for which there are three-year professional training courses formally included among the 26 in the State Regional Agreement of 1 August 2019. A further potential demand for professional qualifications was thus identified and, when added to the demand explicitly expressed by the companies as part of the survey, provides an overall estimate of the "potential inflow" expected by the companies for which a professional qualification is required.



\* The data regarding Professional diplomas or qualifications refers to potential inflow

The	e fields of study most l	highly requested in t	the region		
		Expected inflow (a.v.)	w % of the total	% difficult to recruit	% with experience
University of whom with post-graduate education		8,930 1,300	9% 15%	<b>40%</b> <i>46%</i>	<b>87%</b> <i>95%</i>
Economics specialisation			2,450	35%	79%
Civil engineering and architecture specialisation		1,010		29%	92%
Healthcare and paramedical specialisation	8	390		53%	97%
Higher technical education (HTE)		1,450	1%	52%	69%
SECONDARY (5-year diploma)		29,350	29%	32%	66%
Administration, finance and marketing specialisation Tourism, food and wine and hospitality specialisation Mechanics, mechatronics and energy specialisation			8,160	25%	56%
		4,210		30%	69%
		4,120		35%	67%
Professional qualification (3-year) or professional diploma <i>(4-year)</i>	explicit inflow potential inflow	<b>26,610</b> 46,990	26% 46%	37% 32%	<b>75%</b> <b>71%</b>
Catering specialisation		7,510	13,550	<b>29%</b>	73%
Mechanical specialisation		4,590 7,410		39%	72%
Building specialisation	3,40	0	explicit inflow potential inflow	32%	88%
	Th	ne percentages of difficult to	o recruit inflow and inflow	with experience refe	r to potential infl
No educational qualification	explicit inflow	35,790	35%	25%	61%
to caucational qualification		4 - 44 -	4 = 4 /	0.007	

15,410

15%

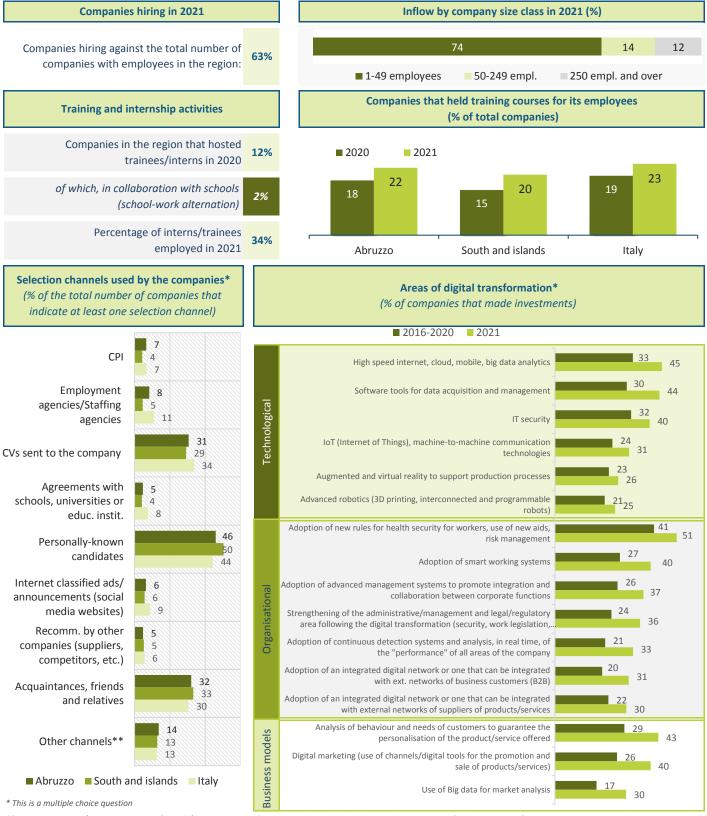
24%

56%

potential inflow

## SEVERAL CHARACTERISTICS OF THE COMPANIES

This page presents several characteristics of the companies that are hiring, highlighting the relative share of the total number of companies with employees present in the region, and detailed breakdown by size class. The training carried out by companies for their employees in 2020 and 2021 and the share of companies that hosted trainees/interns in 2020 is also analysed. The page also presents some data on the investments made by companies in the various areas of digital transformation in 2021 and on the channels for selecting incoming personnel.



in newspapers, labour consultants, other channel

<sup>\*\*</sup>Trade associations/trade unions, classified ads/announcements \* Companies that declared they made investments of high importance for corporate strategies in the 2016-2020 period and in 2021 in relation to each aspect of digital transformation

## Note on methodology:

The data presented comes from the Excelsior survey carried out by Unioncamere in agreement with the National Agency for Active Labour Policies (ANPAL). The survey, which is included in the National Statistical Programme (UCC-00007) among those that imply an obligatory response, has been carried out on a monthly basis since 2017.

The information contained in this bulletin was acquired by processing all the information obtained through the monthly surveys carried out up until August 2021, mainly by using the compilation technique in CAWI mode, carrying out approximately 282,500 interviews at companies, a representative sample of companies with employees in 2020 in the various industrial and service sectors. The main innovation introduced, starting from the 2017 survey, concerns the adoption of specific modelling of the historical series of data, obtained from administrative sources on businesses and employment and appropriately integrated with the sample data relative to each monthly survey, in order to assess the forecasted inflow. The concept of inflow (i.e. the number of work contracts that companies intend to enter into within a given period) and their relative characteristics has also been extended to the flow of collaborators, agency workers, and other non-salaried workers, in addition to the employment of salaried workers. The data regarding the forecast for the entire year therefore no longer come from a specific annual survey, but from the integrated processing of the available monthly surveys.

The projection of the data from the monthly surveys and the strengthening of the integration between these and the administrative data, through a forecast model, as previously mentioned, allow comparisons with the forecasts made in the years prior to 2017 only in trend and qualitative terms. In this bulletin, the analysis focuses mainly on the characteristics of the planned inflow in 2021, according to the professional profiles and levels of education requested. The results of the survey are available at provincial and regional level according to a variable number of economic sectors, obtained as a grouping of economic activity codes of the ATECO2007 classification. The distribution of inflow envisaged by "professional group" refers to the codes of the ISTAT CP2011 classification.

**Excelsior Informa** is created by Unioncamere in collaboration with ANPAL as part of the Excelsior Information System.

For in-depth information, refer to the following website: **http://excelsior.unioncamere.net** where data and analyses referring to all the regions and all the provinces is available.

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